Congratulations, you have received a district mobile device. Please follow the directions below to make sure your device works properly from home.

*Logging into the District*

*Mobile Device from Home*

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| 1. As soon as you receive your device, plug it in and charge it. Once the device is charged, connect to the wireless network available. |  |
| 1. If you get this screen, then your device is ready for you to work from home. If you don’t get this screen, please skip to the ***Troubleshooting*** section below. |  |
| 1. Click on any key on your keyboard to get the login screen. Log in using your portal username and password in the spaces provided, and then click on the small arrow or press **Enter** on the keyboard. |  |
| 1. Wait for your profile to load. (Your name will appear on the screen.) |  |
| 1. When the desktop appears, you have completed the logging in process and are ready to log into the Student Portal.   *Logging into the District*  *Mobile Device from Home* |  |
| 1. Select a browser to log into the portal. You can select Microsoft Edge, Chrome, Firefox, or Internet Explorer. |  |
| 1. Click on **Students** and then click on **Login to Student Portal.** |  |
| 1. Enter your student portal username and password. Then, click on **Login**. |  |
| 1. Congratulations! You are in the Student Portal.   *Logging into the District*  *Mobile Device from Home*  *[Note: If you run into issues logging in to your device, please see the* ***Troubleshooting*** *steps below. If you need assistance in logging into the Student Portal or need internet access at home, please call the Help Desk at*  *305-995-4357.]* |  |
| **Troubleshooting:** Please follow the steps below **ONLY** if you were not able to log into your mobile device as shown in Step 2 above. | |
| 1. If you got this screen when you tried to log into your device, then your device is not ready for you to work from home. Please go to your nearest school campus to log into the “Dadeschools” network and follow the steps below.   *[Note: You don’t need to go into the school building; you can access the network if you are close to the building such as near the front entrance or in the parking lot.]* |  |
| 1. You will see the lock screen. Look for the Wi-Fi symbol at the bottom, right corner of the device. Click on the Wi-Fi symbol to open the log in page. |  |
| 1. Click on the Wi-Fi symbol again to show the available networks. Select the “Dadeschools” network and click **Connect**. |  |
| 1. Wait for the “Dadeschools” network to connect.   *Logging into the District*  *Mobile Device from Home*  *[Note: If you are having trouble connecting, click on the Wi-Fi icon to turn it off and then turn it back on.]* |  |
| 1. Once you are connected, select “Switch User” to log in. |  |
| 1. Log in using your portal username and password in the spaces provided and then click on the small arrow or press **Enter** on the keyboard. |  |
| 1. Wait for your profile to load. (Your name will appear on the screen.) |  |
| 1. When the desktop appears, you have completed the authentication process. The following steps can be done from home. |  |
| 1. Select a browser to log into the portal. You can select Microsoft Edge, Chrome, Firefox, or Internet Explorer.   *Logging into the District*  *Mobile Device from Home* |  |
| 1. Click on **Students** and then click on **Login to Student Portal.** |  |
| 1. Enter your student portal username and password. Then, click on **Login**. |  |
| 1. Congratulations! You are in the Student Portal.   *[Note: If you are still having issues run logging in to your device or the Student Portal, or need assistance with internet access at home, please call the Help Desk at 305-995-4357.]* |  |

**Note to Parents:** *Keeping in contact with your child’s teachers and school administrators is important during this time of distance learning. One good way to reach your school principal is through school email. Please see instructions below for identifying principals’ email addresses.*

*Communication with Your Child’s Teachers*

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| 1. Go to <http://dadeschools.net>. Click on **Schools** and select **School Information** from the drop-down menu. |  |
| 1. Select the appropriate grade configuration (Elementary, Middle, K-8, High School, etc.) or enter the school name in the **Search** box. |  |
| 1. Place the cursor over the principal’s name to identify the email address. |  |
| 1. A pop-up balloon will appear with the principal’s email address. |  |